Permanent Vehicular Crossing Application
Customer Feedback

Pre-application Information
Please tell us what you thought of the information available on the council website:

☐ it was explained clearly  ☐ it wasn’t explained clearly
☐ it was very helpful     ☐ it took too long to find
☐ it was fully explained  ☐ it didn’t completely answer my questions

Additional comments

The Application Process
Please tick the box(s) if you agree:

☐ I was kept fully informed  ☐ I wasn’t kept sufficiently informed
☐ the process was adequate  ☐ it took a long time

Additional comments

Construction
Who was your chosen contractor?

Please tell us if you found:

☐ the contractor helpful  ☐ the contractor unhelpful

Additional comments
Additional comments

Thank you for your feedback which is anonymous, however if you are happy to confirm your name and address please complete below:

Name:  
Address:  

Data Protection Act 1998

Under the Data Protection Act 1998, we have a legal duty to protect any personal information we collect from you.

- We will only use personal information you supply to us for the reason that you provided it for.
- We will only hold your information for as long as necessary to fulfil that purpose.
- We will not pass your information to any other parties (including other Council departments) unless there is a legal requirement for us to do so.
- All employees and contractors who do have access to your personal data or are associated with the handling of that data are obliged to respect your confidentiality.
- When the data is no longer needed, it will be destroyed in line with the Council’s Document Deletion Policies.