

Subtitles and Captions - A Factsheet

What are Captioned Videos?

Many videos have closed captions. With a decoder attached to the video player the captions show up on the TV. Southend Libraries have a wide range of closed captioned videos which can be hired for a week. To show which are captioned we add the yellow 'Q' sticker.



Where can I get a decoder?

If you would like to try out the decoder you can borrow one from us for up to four weeks (the first two videos are free). Ask your local library, or contact access@southend.gov.uk or telephone 01702 612621 Textphone 01702 600579.

If you are interested in purchasing a decoder they are obtainable for under £50 from several suppliers including

RNID Solutions	Sarabec Ltd
020 7296 8044,	01642 247789
(0)1733 238 020 (textphone)	01642 251310 (textphone)
Solutions@rnid.org.uk	enquiries@sarabec.co.uk
www.rnidshop.com	www.sarabec.co.uk

What about DVDs?

Film distributors are gradually replacing videos with DVDs. Almost all DVDs have **subtitles**, which can be easily accessed from the DVD options menu. Some DVDs also have subtitles that also include essential sounds from the film, and we mark these with the yellow sticker. DVD players are readily available from major retailers, and in some cases cost less than a decoder. There are many guides to subtitled DVDs, but you might like to try www.dvd-subtitles.com

What if I can't get to the library?

If you can't get to the library to choose, friends, family or Home Library Service volunteers can choose and bring you videos or DVDs. Just remember to ask them to look for ones that are captioned or subtitled.

How can I borrow BSL videos?

British Sign Language videos and language courses are available free through Southend libraries. A free list of titles is available on request.

Where can I get further information?

Do you need to find out more about obtaining and recording TV subtitles, or the best equipment to buy? Try the Hearing Concern or RNID websites or helplines (see below).

Hearing Concern

Website: www.hearingconcern.org.uk

Post: HelpDesk, Hearing Concern, 4th Floor, 275 - 281 King Street, London, W6 9LZ.

Phone (voice and textphone): 0845 0744600 (local rate call)

Fax & Text: 020 88233 2933

Email: info@hearingconcern.org.uk

RNID Helpline

Tel: 0808 808 0123 (freephone)

Fax: 020 7296 8199

Textphone: 0808 808 9000 (freephone)

E-mail: informationline@rnid.org.uk

19-23 Featherstone Street, London EC1Y 8SL

This factsheet can be supplied in Large Print on request

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