



## Fair and Equal Access

Help us to monitor fair and equal access to the statutory system by answering a few questions. We will keep any information you give us confidential and we will not use it when investigating your complaint

Are you

Male

Female

Are you disabled

Yes

No

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## Your Ethnic Origin – Please tick the appropriate box

White – British, Irish, other white background  **Black or Black British**

Mixed – White and Black Caribbean  Caribbean

White and Black African  African

Other mixed background  Any other black background

### Other ethnic groups

### Asian or Asian British

Chinese  Indian

Any other ethnic group  Pakistani

Bangladeshi

Any other Asian background

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## Help with making a comment/compliment/complaint

Do you need any of the following to make your comment/compliment/complaint

Sign language interpreter

Braille

Large print

Interpreter

If you need an Interpreter, please tell us which language you will be using

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## What age group are you?

Under 18

18 – 30

31 – 64

65+

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You can hand this form in to reception, to your Social Worker or return directly to:

The Complaints Manager

Department of Children's Services

Southend-on-Sea Borough Council,

8<sup>th</sup> Floor, Civic Centre, Victoria Avenue, Southend-on-Sea SS2 6ER