

Frequently Asked Questions:

- **I want to find out if my child may qualify for help with travel to school – who is responsible for helping me?** It is your local authority – if you live within Southend Borough, this will be Southend Borough Council. If you live outside Southend Borough (e.g. Hadleigh, Rochford, Great Wakering) contact Essex County Council or your relevant local authority.
- **My child attends a nursery, pre-school or children’s centre – can I receive help with getting there?** Education transport assistance is only offered to children who are in Reception or above. Transport assistance may be provided to younger children with an Education, Health and Care Plan if attending a special school or unit.
- **What kind of transport assistance will I get if my application is approved?** During the application process you can state a preference for the kind of transport assistance you would like to receive, but Southend Council will award the most sustainable and suitable option available to the Council at the time.
- **If I receive transport assistance, how long does it last?** You will need to apply again before the beginning of each school year.
- **I have more than one child – can I make one application for all of them together?** You need to apply for each child separately.
- **I am applying on the basis of low income – what evidence do I need to provide?** If your child is registered for Free School Meals this will be sufficient evidence. If your child is not registered for Free School Meals you will need to provide proof of low income when you submit your application. Details of qualifying low income evidence can be found at www.southend.gov.uk/etc