**Department for People**

**Supporting People**

Housing related support

**Financial Assessments**

September 2013

**Service User Panel approved**

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**You may need help to understand this leaflet. You can get help with the information talked about in this leaflet from your support worker or by telephoning -**



* Southend Mencap
* 01702 341250
* Shields Parliament
* 01702 334514
* South East Essex Advocacy for Older People
* 01702 340566
* Southend Advocacy Service
* 01702 349191
* Citizens Advice Bureau (CAB)
* 01702 610610
* Supporting People Team
* 01702 215002 ext 4892



**What is this leaflet about?**

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If you get help from Supporting People services, you may have to pay for some of the help.



This leaflet tells you how we work out how much you will have to pay.

Supporting People services help you to stay as independent as possible. They can help with supported living, wardens and alarm services. You can find out more by looking at the leaflet ‘Supporting People: ‘Your questions answered

**How will I receive Supporting People Funding**



We will tell you how much money you will receive towards your support charges.



**Rented**

If you live in a rented property your money will be paid to your support provider.



You will need to pay your support provider if you are not given enough money to pay for your support

**What can I do if I think you’ve made a mistake assessing my contribution?**



If you think we have made a mistake about how much money you should get contact the Financial Assessment Team.

We can look at how your payment was worked out. We can arrange for an Assessment Officer to meet you. You can bring someone to the meeting to help you, to make sure we have the right information about your money.





If you think that paying for the support will cause you financial problems you can appeal. Write to the Financial Team, who will help you.

**Will you take account of all my income?**



Some types of income will not be included in your assessment. These are:

* The savings credit element of Pension Credit
* The mobility component of Disability Living Allowance
* Mobility Allowance
* War Pension and War Widows Pension
* Independent Living Fund
* Child Benefit
* Child Support Maintenance
* Earned Income

We ignore all of these benefits when we decide how much you should pay. We will ask you about your benefits to make sure you are getting all that you should.

**How will you treat my property and savings?**



We will ignore the value of your home. We will ignore some of your savings and capital.



If you have more than the upper limit of savings you will have to pay the maximum charge for your services.



If you choose not to tell us about your money, you will have to pay the full cost of your support.

**What if I live with someone and some of my money is shared?**

If you are the only person getting a Supporting People service, we will only look at **your** income and savings. If your money is in a joint account we will only include half in the assessment.

**How much might I have to pay?**



We will ask you how much money you have to spend each week.

We will then tell you how much you will have to pay for your support.

If you have a low income your service might be free.



We will ask you to fill out a form that will tell us about how much money you earn. How much you have in your savings. How much you have to pay for your housing. How much you have to pay for help with your disability or illness. We can help you fill in the form.





If you pay towards your support we will make sure that you still have enough money. This level of money is called basic Income Support or Pension Credit plus 25% if you are older than 60.



People subject to section 117 of the Mental Health Act 1983 will not have to pay for support.



We will think about how much you have to pay for where you live and your disability costs before you have to pay.

**More Information**

For more information about **financial assessments** or help filling in a financial assessment form:



01702 215008 ext. 4542



[customerservicesofficer@southend.gov.uk](mailto:customerservicesofficer@southend.gov.uk)



Financial Assessment Team

Adult & Community Services

Southend-on-Sea Borough Council

PO Box 6 Civic Centre

Victoria Avenue

Southend-on –Sea

Essex SS2 6ER

**To find out more about** **Supporting People services:**



01702 215474

[supportingpeople@southend.gov.uk](mailto:supportingpeople@southend.gov.uk)

Supporting People Team

Department for People

Southend-on-Sea Borough Council

PO Box 6, Civic Centre

Victoria Avenue

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**A summary of this publication can be provided in alternative formats such as Braille, audio-tape or in large print.**

**Translations of this document in alternative languages are also available. Please call** **01702 215008 ext. 4600.**

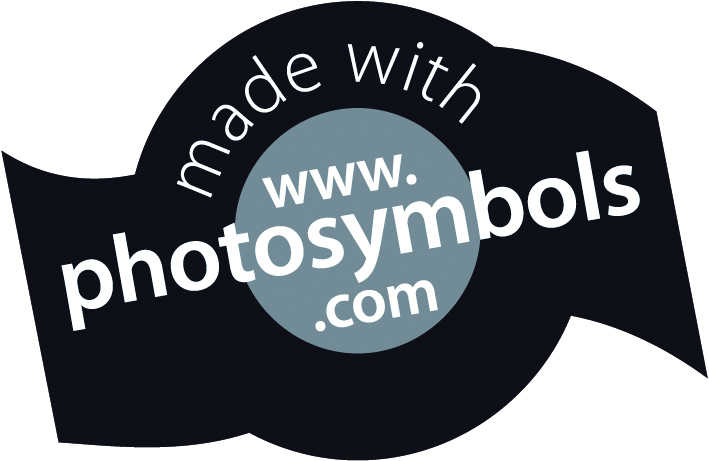
Nёse dёshironi njё kopje tё kёsaj fletushke nё gjuhёn tuaj amtare, ose nёse doni tё nё kontaktoni, ju lutemi telefononi nё numrin e poshtё-shёnuar. Ne do tё pёrdorim njё pёrkthyes pёr mes telefonit tё ndihmojmё me kёrkesёn tuaj.

Zkrácená verze této publikace je k dostání i v alternativních formátech, konkrétně v Braillu, na audiokazetě a tištěná veklým typem písma, které je snadno čitelné. Tento dokument byl přeložen i do dalších jazyků a tyto překlady jsou vám také k dospozici.

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